

STANFORD DOSIMETRY LLC

DOSIMETRY SOLUTIONS SINCE 1988

Badge Service Terms and Conditions

Shipping

Badges are shipped to the customer facility free of charge (US only). The customer is responsible for returning the badges to the processor using the provided envelope (or address label for larger accounts.) See www.stanforddosimetry.com for postage rates.

Control Badges

One control badge is included in the price for each ship-to location. This badge is used to measure and account for background and transit dose, and should be kept away from any workplace radiation source(s).

Billing

The badge service subscription is billed one year in advance unless otherwise agreed upon. **Finance charges**: Accounts more than 60 days in arrears may be charged 1.5% per month (18% APR) on the balance unpaid.

Renewal

The badge service will be automatically renewed each year, for an additional year, unless cancellation request is received in writing <u>at least 30 days prior</u> to the end of the current year's service.

Late badges

A late fee of \$25/badge is charged for all badges not returned within 60 days of the end date (printed on each badge.) A late badge warning will be sent out when badges are approximately 40 days late. The customer will be billed \$25 for each delinquent badge and the account will be deactivated until payment is made. A refund of \$15 will be issued for any delinquent, and paid for, badge returned within 120 days of the expiration date. No refund will be issued for badges returned more than 120 days past expiration.

Changes to account

Changes to the wearer list must be submitted to Stanford Dosimetry <u>at least 30 days prior</u> to the start of the issue period in which they take effect (badges are prepared as much as 2 weeks prior to shipment.) Use the Badge Service Change Form (available from our website) to note changes and fax it in to (360) 933-1794.

Cancellation

As part of our satisfaction guarantee, any account may be cancelled at any time if you are dissatisfied with our service. The prorated amount for unshipped dosimeters will be refunded to the customer if the cancellation is received at least 30 days prior to the next issue period.

Contact Information

General information, billing questions,	Badge return address only!
technical information, changes to service	
Stanford Dosimetry, LLC	Radiation Detection Company
(360) 733-7367 (voice)	3527 Snead Drive
(360) 933-1794 (fax)	Georgetown, TX 78626
sales@stanforddosimetry.com	_

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